



Deaf & Hard of Hearing  
FOUNDATION

# Hearing Awareness WORKSHOPS

Break down barriers and prioritise accessibility within your organisation. With over 880,000 Deaf and hard of hearing people in New Zealand, they are valued members of your team and also cherished customers.

MAKE COMMUNICATION  
MORE ACCESSIBLE

FOSTER AN INCLUSIVE  
WORKPLACE CULTURE

ADDRESS RISKS  
OF HEARING LOSS

# Each 1-hour workshop is delivered in person or virtually by DHHF and partners.

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## 1. Hearing Awareness journey

Understand the impact of hearing loss and some of the common misconceptions.

Discover the anatomy of hearing, the environmental risks and how to make hearing health a priority in your workplace.

Learn practical steps you can implement today to accommodate Deaf and hard of hearing employees and customers.

## 2. Deaf Awareness and NZSL

Deaf culture is the set of social beliefs, behaviours, history and values that are shared by communities that are influenced by deafness and which use sign language as their primary means of communication.

Learn about Deaf culture and some essential signs in New Zealand Sign Language.

## 3. Accessibility for Deaf & hard of hearing employees

Become more inclusive of Deaf and hard of hearing employees by learning about hearing aware communication in typical workplace scenarios.

Explore the basics of New Zealand Sign Language, such as how to fingerspell, introduce yourself in sign and some useful greetings/everyday phrases.

## 4. Supporting Deaf & hard of hearing customers

Discover some of the common barriers faced by your Deaf and hard of hearing customers.

Explore practical tools that will help customers with hearing loss to navigate your business.

Learn some basic New Zealand Sign Language, such as how to fingerspell, introduce yourself in sign and some useful greetings/everyday phrases.

## 5. Customised NZSL workshop

Learn up to 15 new signs or phrases that are specifically customised for your industry.

Let us know the vocabulary you'd like to learn in advance, and we will transform this into a bespoke NZSL lesson for your team.

## 6. Breaking Barriers - AI Tools for Deaf & hard of hearing access

Learn how accessibility-focused AI can remove communication barriers and help your organisation create more inclusive, equitable experiences for Deaf and hard of hearing people.

## 7. Tailored Awareness workshops

Are you interested in a customised Awareness Workshop, exclusively designed for your organisation?

When you book this workshop, we collaborate with your organisation to craft a one-hour session that focuses on the unique requirements of your business. Empower employees and customers who are Deaf and hard of hearing by prioritising accessibility in your organisation.



## What organisations are saying about our Hearing Awareness Workshops.

*“My personal experience was that while we ran the workshop and online hearing test, people understood my needs more. I was accommodated more appropriately by my immediate team. Show learning creates empathy!”*

WESTPAC EMPLOYEE WITH HEARING LOSS

*“A fantastic opportunity with engaging and knowledgeable tutors and facilitators. Being able to personalise some of our learning to our specific industry was invaluable, and we’re looking forward to practising our sign around the workplace. Thank you!”*

LINCOLN AGRITECH



### Book now!

Hearing Screening is included when you book your first workshop.

#### Face-to-face workshops:

\$850 per team workshop (excl. GST).

#### Online workshops:

\$450 per team workshop (excl. GST).

#### Contact:

[linda.holmes@nfdhh.org.nz](mailto:linda.holmes@nfdhh.org.nz)

#### Visit our website:

<https://www.nfdhh.org.nz/content/workshops/glthx4>



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